

RNNCEs Pass the Test Guarantee

At RNNCEs we believe in our products. We have also found that success in NCC testing is tied to a prompt completion of the course and then timely testing. Under those circumstances and as a statement of confidence, RNNCEs will offer assistance with the NCC retesting fee and personal tutoring if you fail on your first attempt. The NCC retake fee is \$150* and we will reimburse \$75 of that fee and provide a complimentary tutoring session. The below stipulations **must** be met to be eligible for this offer.

We believe that all nurses who take our course(s) and who have met the mandatory minimums set by NCC to be a candidate to test, should pass the exam. The mandatory minimums to qualify for the NCC exam are set by NCC (not an associated company) and not RNNCEs. With the minimums met, and taking the test with the following stipulations met, a nurse shall fail the exam on first attempt, RNNCEs will assist the student to retake the exam. (\$75, a portion of the NCC retest fee, and a tutoring session).

STIPULATIONS FOR PARTICIPANTS TO RECEIVE ASSISTANCE BEFORE RETAKING AN NCC EXAM (AFTER FAILED FIRST ATTEMPT):

1. Exam must match the review conference attended.
2. **Webinar course attendees** must finish the webinar, complete the course evaluation and thus receive their CE certificate, and sit the NCC exam within 4 months of registration. **(This requires registering as an NCC candidate, scheduling an exam, and testing prior to the deadline date).** Registration is considered the date you placed the order, or your hospital registered you by previously made arrangements.
If you have previously registered as a webinar participant at the time of receiving this letter, the date of the letter qualifies as their registration date and starts the 4 month count.
3. **Live Virtual attendees** must complete the course, complete the evaluation and thus receive their CE certificate, and sit for the first NCC exam within 1 month of the event. **(This requires registering as an NCC candidate, scheduling an exam, and testing prior to the deadline date).**
4. Anyone who fails the first test attempt must wait 90 days before they can apply to retake the test (this is an NCC rule). Upon receiving word that they have failed the nurse should reach out to RNNCEs **to start the process** to get their reimbursement.
5. **The Process for gaining RNNCEs assistance following failure:**
 - A. Nurse reaches out to RNNCEs via email at INFO@RNNCES.COM after failing and presents information received from NCC.
 - B. Nurse must have fully completed the RNNCEs corresponding course, completed the evaluation, and received their CE certificate. (Records will be checked within RNNCEs).
 - C. Nurse schedules a **mandatory tutoring session** with the director of education, Cindy Parke, and submits their information regarding strengths and weaknesses in testing as reported by NCC.
This should be done within 2 weeks of NCC notification of failure so that a plan for study to be used within the 90 day NCC waiting period can be developed.

- D. Nurse registers (applies) to retake the exam with NCC and sends a copy of the paid receipt to RNNCEs via email. Email is listed in 4A

RNNCEs WILL NOT reimburse the \$75 unless the above 4 stipulations and the 4 steps in #4 above are followed. There will be no exceptions.

RNNCEs is not responsible for delays in someone fully completing the course, and any completion delays WILL NOT extend the deadline or offer. **Please note in order to meet the deadlines established for prompt course completion and testing (4 months for webinar participants and 1 month for Live Virtual event participants) one MUST register with NCC to be a test candidate and test prior to these RNNCEs deadlines.**

THIS REIMBURSEMENT CAN NOT BE ADDED TO ANY OTHER DISCOUNTS INCLUDING BUT NOT LIMITED TO A SECOND CHANCE FREE OFFERED BY THE TESTING COMPANY. RNNCEs will not reimburse anyone unless all the above stipulations are met in full.

Offer is for "ONE" retake only as the Second attempt after taking our course. This redemption offer is not available to those who registered or began a webinar series prior to April 1, 2022. This redemption IS NOT available for any test attempt after the Second Attempt. The Second Attempt is defined as the testing attempt a test taker makes after the NCC 90-day** window post their failing but within 6 months of the first attempt. The First attempt is the initial test that a test taker takes within the qualifying time window (as stated above).

If a course participant is attempting to test a third (or greater) time (after taking an RNNCEs course), the test taker will be able to ask for the tutoring session at no cost, but no reimbursement of any portion of the testing fee will be available.

Separate registration with the NCC (a separate company) is required, and they do require time to process each test registration. The processing time WILL NOT extend any qualifying time windows. PLEASE NOTE: By offering this Guarantee RNNCEs is not stating that everyone will pass the test simply by taking our course, but we are offering our educational materials to help them achieve their goal of becoming certified. RNNCEs is not liable for anyone failing any test as a result of taking their course.

* Retesting fee is made by an outside company and may change in the future. At the time this was written this was an accurate amount of the retesting cost. The Retesting fee is not made or adjusted by RNNCEs and reimbursement will not increase if the Retest fee adjusts.

**re-applying time window may change and is not made by RNNCEs. As of the time that this was written the time it takes before one can reapply with the NCC (a sperate company not affiliated) is at least 90 days.

Thankyou for choosing RNNCEs for your Continuing Education needs,

Staff

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